

# LEGAL INFORMATION & PRIVACY POLICY

Version 3.5

## CONTENTS

|                                      |   |
|--------------------------------------|---|
| Disclaimer.....                      | 2 |
| Privacy Policy.....                  | 2 |
| Membership Terms and Conditions..... | 5 |
| Coaching and Mentoring .....         | 5 |
| Refunds.....                         | 6 |
| Disputes .....                       | 6 |
| Last Updated.....                    | 7 |

This document regards websites owned by HalinaGold

- Halinagold.com
- Halinagold.net
- HalinaGoldstein.com
- JoyKeepers.org
- SoloSouls.net

## DISCLAIMER

Halina Goldstein is a writer and a spiritual growth mentor/coach. The information provided by her and her websites is offered as general spiritual and personal growth information, inspiration and support. Before making any financial, health or similar decisions, we recommend that you consult an appropriate expert in that arena.

## PRIVACY POLICY

This privacy policy has been compiled to better serve those who are concerned with how their ‘Personally identifiable information’ (PII) is being used online. PII, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our websites.

### **What personal information do we collect from the people that visit our blog or websites?**

When ordering or registering on our sites, as appropriate, you may be asked to enter your name, email address, phone number or other details to help you with your experience.

### **When do we collect information?**

We collect information from you when you register on our sites, place an order, subscribe to a newsletter or enter information on our sites.

### **How do we use your information?**

We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or promotional communication, surf the websites, or use certain other site features in the following ways:

- To quickly process your transactions.
- To send occasional emails regarding your order or other products and services
- To provide the membership services that you signed up to

## **How do we protect visitor information?**

Our websites are scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible. We use regular Malware Scanning.

Your personal information is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user places an order to maintain the safety of your personal information.

All transactions are processed through a gateway provider and are not stored or processed on our servers.

## **Do we use ‘cookies’?**

Yes. Cookies are small files that a site or its service provider transfers to your computer’s hard drive through your Web browser (if you allow) that enables the site’s or service provider’s systems to recognize your browser and capture and remember certain information. For instance, we use cookies to help us remember and process the items in your shopping cart. They are also used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services. We also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

We use cookies to:

- Help remember and process the items in the shopping cart.
- Understand and save user’s preferences for future visits.
- Compile aggregate data about site traffic and site interactions in order to offer better site experiences and tools in the future. We may also use trusted third party services that track this information on our behalf.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser (like Internet Explorer) settings. Each browser is a little different, so look at your browser’s Help menu to learn the correct way to modify your cookies.

If you disable cookies off, some features will be disabled. It won’t affect the users experience that make your site experience more efficient and some of our services will not function properly.

However, you can still place orders .

## **Third Party Disclosure**

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information unless we provide you with advance notice. This does not include website hosting partners and other parties who assist us in operating our websites, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when

we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety.

### **Third party links**

Occasionally, at our discretion, we may include or offer third party products or services on our websites. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

### **We agree to the following:**

Users can visit our site anonymously

There is a link to this privacy policy on most pages on our websites.

Our Privacy Policy link includes the word 'Privacy' or 'Legal', and can be easily be found at the bottom of the page specified above.

Users are able to change their personal information:

- By emailing us
- By logging in to their account

### **How does our site handle do not track signals?**

We honor do not track signals and do not track, plant cookies, or use advertising when a Do Not Track (DNT) browser mechanism is in place.

### **Does our site allow third party behavioral tracking?**

It's also important to note that we do not allow third party behavioral tracking

### **COPPA (Children Online Privacy Protection Act)**

We do not communicate here with children

### **In order to be in line with Fair Information Practices we will take the following responsive action, should a data breach occur:**

We will notify the users via email within 2 business days

We also agree to the individual redress principle, which requires that individuals have a right to pursue legally enforceable rights against data collectors and processors who fail to adhere to the law. This principle requires not only that individuals have enforceable rights against data users, but also that individuals have recourse to courts or a government agency to investigate and/or prosecute non-compliance by data processors.

### **If at any time you would like to unsubscribe from receiving future emails**

There is an unsubscribe link in all our messages. You can also [contact us](#) and we will promptly remove you from ALL correspondence.

## **MEMBERSHIP TERMS AND CONDITIONS**

### **Usernames, Passwords, and Profiles**

If prompted, Users must provide a valid email address to the Site, at which the User can receive messages. User must also update the Site if that email address changes. The Site reserves the right to terminate any User account if a valid email is requested but is not provided by the User. If the Site prompts or allows a User to create a username or profile, Users agree not to pick a username or provide any profile information that would impersonate someone or that is likely to cause confusion with any other person or entity. The Site reserves the right to cancel a User account or change a username or profile data at any time. Similarly, if the Site prompts or allows a User to create an avatar or upload a picture, User agrees not to use any image that impersonates some other person or entity, or that is otherwise likely to cause confusion. You are responsible for protecting your username and password for the Site, and you agree not to disclose it to any third party. We recommend that you use a password that is more than eight characters long. You are responsible for all activity on your account, whether or not you authorized it. You agree to inform us of unauthorized use of your account, via our [contact page](#). You acknowledge that if you wish to protect your interactions the Site, it is your responsibility to use a secure encrypted connection, virtual private network, or other appropriate measures.

The login access as well as all materials within the Membership site are for personal use only and may not be shared with others.

## **COACHING AND MENTORING**

### **One-On-One Programs:**

The *Weekly* program includes 4 sessions per month, or per a 28 days period.

The *Bi-Weekly* program includes 2 sessions per month, or per a 28 days period.

## **Confidentiality:**

All information disclosed in our conversations is confidential and may not be revealed to anyone without your written permission.

## **Delivery**

Delivery is via a web based conference service (Zoom) or phone. When choosing phone, national telephone fees may apply.

## **Lateness for sessions by the client**

Each coaching session will begin at the start time agreed in advance, not when the client arrives.

## **Rescheduling**

Rescheduling an appointment is possible with 24-hour advance notice. If you have an emergency, we'll work around it. Otherwise, missing an appointment without advance notice is considered a paid appointment.

## **Completion of a Coaching journey**

When it is time to end our coaching journey, please provide 2 weeks' notice. I will then ensure no further charges will be made, and we'll schedule a complimentary conclusion session. This gives us time to capture your learning and talk about what is next in your life, as well as celebrate your successes.

## **REFUNDS**

Refunds are not available. If you're in doubt whether a program is right for you, contact me and let's address any questions prior to your final commitment. Both you and I are interested in providing you with the right program for you, and I am committed to supporting you in making the right choice for you.

## **DISPUTES**

We are based in Denmark and you are contracting to use our Site. This Policy and all matters arising from your use of the Site are governed by and will be construed according to the laws of Denmark, without regard to any choice of laws rules of any jurisdiction. The federal courts and state courts that have geographical jurisdiction over disputes arising at our office location in Denmark will be the only

permissible venues for any and all disputes arising out of or in connection with this Policy or the Site and Service.

#### LAST UPDATED

These terms were last updated on 23/1/2023